

Curriculum Vitae

Jana Terese Harrison

Education

A.B.D., International Political Economy, University of Southern California, 1994
M.A., International Political Economy, University of Southern California, 1989- 1991
B.A., International Relations, University of Minnesota, Summa Cum Laude, 1986-1989
University of Fribourg, Fribourg, Switzerland, 1987-1988
University of Montana, Missoula, Montana, 1985-1986
Carroll College, Helena, Montana, 1983-1984

Fellowships

Center for International Studies Dissertation Fellowship, 1995-1996, CIBEAR Dissertation Fellowship, 1994-1995,
School of International Relations Scholarship 1993-94

Administrative and Research Positions

Deputy Director of Research Administration, Nutrition Research Institute February 2007- Present
UNC School of Public Health, Kannapolis, NC

Duties: -oversight and management of daily Institute operations, including coordination of research activities, budget, human resources, compliance, fundraising, and facilities management; representation of the Institute to internal and external constituencies; strategic planning; and quality assurance/improvement.

Senior Associate Director, UNC Charlotte Urban Institute November 2003 – Feb. 2007
UNC Charlotte Urban Institute, Charlotte, NC

Duties: - oversight and management of daily Institute operations, including budget, human resources, space allocation, compliance and evaluation; design and implementation of the Institute's marketing plan and communications strategy; administration of the Institute's Faculty Fellows Program, community outreach and public engagements; selected project management, as well as assisting the Institute Director in strategic planning and implementation.

Interim Director, Economic Research and Analysis November 2005 – Feb. 2007
UNC Charlotte Urban Institute, Charlotte, NC

Duties: - management of economic development and demographics research and activities, supervision of one staff member and 1-3 graduate assistants; marketing of services potential clients; development of project proposals and budgets; negotiation of contractual arrangements; report writing and editing; and presentations.

Director, Community Research & Services January 2000 – Nov. 2003
UNC Charlotte Urban Institute, Charlotte, N.C.

Duties: - management of survey research, focus groups, evaluation research, strategic planning activities, and grants programs; supervision of four staff members and 20-25 student employees; marketing of services potential clients; development of project proposals and budgets; negotiation of contractual arrangements; questionnaire design and survey implementation; statistical data analysis; report writing and editing; and client presentations.

Contract Research Analyst

July 1996 - July 1999

Center for Telecommunications Management, LA, CA; RKW Associates, LA, CA; Bridges Global Business Agency, Phoenix, AZ, City of Scottsdale -Economic Development, Scottsdale, AZ

Duties: -contract research focusing on target industry analyses, competitive assessments, product opportunities, economic development strategies; report writing and editing; oral presentations/ speaking engagements; training new employees in research methods; and translation of German documentation into English.

Research Associate

March 1992- Sept. 1996

Global Telecommunications Infrastructure Research Project, Center for Telecommunications Management, Marshall School of Business, University of Southern California

Duties: -analysis of the effects of telecom liberalization and competition; author or co-author of several published reports; primary research including surveys (design and implementation), interviews, and expert panels; statistical data analysis; writing reports, articles, and briefing papers; supervision of in-house library and databases; oral presentations, including press briefings, conferences, fundraising, and lobbying.

Research Assistant

Sept. 1991-May

1992

Prof. Gunnar Nielsson, School of International Relations, USC

Duties: -researching and creating a database on the Treaty on European Union.

Research Assistant

Sept. 1989-May 1990

Prof. Jonathon Aronson, School of International Relations, USC,

Duties: -researching and summarizing information on high technology industries and international corporate alliances.

Editor/Proofreader

Jan. 1988-Mar. 1988

International Law Association, University of Fribourg, Switzerland,

Duties: -proofreading and editing speeches and articles by ambassadors to the General Agreement on Tariffs and Trade (now World Trade Organization)

Teaching Positions

Instructor

Feb. 1997- July 1999

Western International University, Phoenix, AZ; INB 601, "International Business Environment;" INB 641, "Managing in the Global Cross-Cultural Management;" INB650, "Structure of the Global Economy," INB 400, "International Management;" and INB 411, "Economic and Business Environment: Europe/Russia," "INB 421, "Economic and Business Environment: Middle East/Africa,"

Duties: -course preparation, including syllabus, exercises, assignments, and exams; lecturing and facilitating discussion; grading papers and exams; as well as holding office hours for student consultation.

Grader

Sept. 1993-Dec. 1994

School of International Relations, USC, IR369, "The European State System"

Duties: -grading term papers and exams, as well as holding office hours for student consultation

Head Teaching Assistant,
1993

Sept. 1992-May

School of International Relations, USC, IR 330 "Politics of the World Economy," and IR 200 "Introduction to International Relations,"

Duties: -teaching discussion sections, grading papers and exams, and holding office hours for student consultation.

Teaching Assistant
1991

Sept. 1990-May

School of International Relations, USC, IR 100 "Introduction to U.S. Foreign Policy," and IR 200 "Introduction to International Relations,"

Duties: -teaching discussion sections, grading papers and exams, and holding office hours for student consultation.

Selected Publications

Under the auspices of the UNC Charlotte Urban Institute:

Harrisburg Retail Survey Findings, UNC Charlotte Urban Institute, August 2006

Furusest, Owen J., Jana Harrison, and Heather Smith, *Mecklenburg County Latino Community Needs Assessment*, UNC Charlotte Urban Institute, June 2006

Where We Stand: A Profile of Mecklenburg County and Charlotte-Mecklenburg Schools with Peer Communities and Public School Districts, UNC Charlotte Urban Institute, July 2005

Mecklenburg County ABC Board Substance Abuse Grants Program: Final Evaluation Report, UNC Charlotte Urban Institute, August 2004

Mecklenburg County Health Department Fit City Challenge – Survey Results, Analysis and Report, UNC Charlotte Urban Institute, February 2004

Rowan County 2002 School Bond Referendum Exit Poll Results, UNC Charlotte Urban Institute, December 2002

University City YMCA: Express Y Feasibility Study for the Huntersville and Harrisburg Area, UNC Charlotte Urban Institute, April 2002

2001 Regional Quality of Life Assessment: Survey Analysis and Report, UNC Charlotte Urban Institute, July 2001

Mecklenburg Healthy Carolinians Community Leadership Health Survey, UNC Charlotte Urban Institute, June 2001

Employee Survey of Continental Tire North America: Results and Findings, Joe Martin Institute for Race Relations & UNC Charlotte Urban Institute, April 2001

The Charlotte Northwest Corridor REACH 2010 Health Assessment Survey, UNC Charlotte Urban Institute, November 2000

Results of a Community Needs Assessment Survey: A Collaborative Effort of the United Way of Central Carolinas, Healthy Cabarrus, and Cabarrus Health Alliance, UNC Charlotte Urban Institute, September 2000

N.C. Center For Nonprofits: "Enhancing the Capacity of 501(c)(3) Nonprofits in the Charlotte Region," UNC Charlotte Urban Institute, April 2000

Under the auspices of the University of Southern California Center for Telecommunications Management:

Harrison, Jana, "Book Review - *Universal Service: Competition, Interconnection and Monopoly in the Making of the American Telephone System,*" *Antenna*, November 1998

Harrison, Jana, et. al., *ADSL: Prospects and Possibilities*, Center for Telecommunications Management and ADSL Forum, University of Southern California, July 1998

Hanley, J.J., Jana Harrison et al., *Benchmarking for Best Practice: A Performance Assessment Framework for the Global Telecommunications Industry*, Center for Telecommunications Management Research Report Series, University of Southern California, June 1996

Harrison, Jana, Eric Benhamou and Claiborne Johnson Jr., *A Business Perspective on the National Information Infrastructure: Results of a Survey of the American Electronics Association*, Center for Telecommunications Management Research Report Series, University of Southern California, April 1994

Pereira, Francis, Jana Harrison and Claiborne Johnson Jr., *Building the National Information Infrastructure in K-12 Education: A Comprehensive Survey of Attitudes Towards Linking Both Sides of the Desk*, Center for Telecommunications Management Research Report Series, University of Southern California, April 1995

Additional Training

SAS Programming Essentials, SAS Institute; Facilitation Training, Dispute Settlement Center of Orange County; Research Methods for Economic Developers, The Council for Economic and Community Research; Leadership School, Charlotte Chamber of Commerce; LEAD (Leadership Enhancement and Development) Training, UNC Charlotte; WINCATI Training, Sawtooth Technologies

Foreign Languages

German, French

Computer Skills

Microsoft Office Suite, WordPerfect, D-Base, Filemaker, ACT, SPSS, SAS, WINCATI

Volunteer Work

Board Member, Co-Chair, *Right Moves for Youth*, Charlotte, NC

Member, Long Range Planning Committee, *Holy Covenant United Church of Christ*, Charlotte, NC

Member, *Community Building Initiative*, Charlotte, NC